

LEGAL NOTICE & TERMS AND CONDITIONS

1. Legal Information

This website is operated by **VISIO Architecture Ltd**, a company incorporated under the laws of the Republic of Mauritius.

- a) **Company Name:** VISIO Architecture Ltd
- b) **Registered Office:** Mauritius
- c) **Business Activity:** Architectural Design, Urban Planning, Interior Design, Project Management, and related consultancy services
- d) **Website:** www.visio.mu

By accessing and using this website, you agree to comply with and be bound by the terms and conditions set out below.

2. Purpose of the Website

The website www.visio.mu is intended to provide general information about VISIO Architecture Ltd, including its services, projects, philosophy, news, and professional activities.

The information presented on this website is provided for general informational purposes only and does not constitute professional, legal, financial, or technical advice.

3. Intellectual Property

All content on this website, including but not limited to:

- a) text, graphics, images, photographs, drawings, diagrams
- b) architectural concepts, designs, renderings, and visual material
- c) logos, trademarks, brand elements, and layout

is the exclusive property of VISIO Architecture Ltd, unless otherwise stated.

No content may be copied, reproduced, modified, distributed, published, or used for commercial or non-commercial purposes without the prior written consent of VISIO Architecture Ltd.

4. Use of the Website

Visitors agree to use this website lawfully and in a manner that does not:

- a) infringe the rights of VISIO Architecture Ltd or third parties
- b) disrupt or interfere with the website's operation or security
- c) misuse, alter, or attempt to gain unauthorized access to any part of the website

VISIO Architecture Ltd reserves the right to restrict or terminate access to the website at any time without notice.

5. Limitation of Liability

While VISIO Architecture Ltd takes reasonable care to ensure the accuracy and reliability of the information provided on this website, it does not guarantee that the content is complete, accurate, or up to date.

VISIO Architecture Ltd shall not be liable for:

- a) any direct or indirect loss or damage arising from the use of, or inability to use, this website
- b) any reliance placed on information contained herein
- c) any technical issues, interruptions, or errors affecting access to the website

Use of the website is at the visitor's own risk.

6. External Links

This website may contain links to third-party websites for convenience or informational purposes. VISIO Architecture Ltd has no control over the content or availability of external websites and accepts no responsibility or liability for their content, policies, or practices.

7. Confidentiality of Communications

Any unsolicited information or material sent to VISIO Architecture Ltd via this website (including emails or contact forms) shall be considered non-confidential, unless expressly agreed otherwise in writing.

8. Data Protection & Privacy

VISIO Architecture Ltd is committed to protecting personal data in accordance with the **Data Protection Act 2017 (Mauritius)**.

Personal information collected through this website (such as via contact forms) will:

- a) be used solely for legitimate business and communication purposes
- b) not be shared with third parties without consent, except where required by law

Visitors have the right to request access to, correction of, or deletion of their personal data.

9. Governing Law

These Terms and Conditions shall be governed by and construed in accordance with the laws of the Republic of Mauritius.

Any disputes arising from the use of this website shall be resolved through the MCCI-MARC Court of Mauritius (mediation, else arbitration).

10. Updates to Terms

VISIO Architecture Ltd reserves the right to amend or update these Terms and Conditions at any time without prior notice. Continued use of the website constitutes acceptance of the revised terms.

Last updated: January 2026

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PRIVACY POLICY

1. Introduction

VISIO Architecture Ltd (“VISIO”, “we”, “us”, or “our”) is committed to protecting and respecting your privacy.

This Privacy Policy explains how we collect, use, store, and protect personal data when you visit or interact with our website www.visio.mu.

By using this website, you consent to the practices described in this Privacy Policy.

2. Legal Framework

This Privacy Policy is issued in accordance with the **Data Protection Act 2017 of the Republic of Mauritius** and reflects generally accepted international data protection principles, including lawfulness, fairness, transparency, purpose limitation, and data minimisation.

3. Personal Data We May Collect

We may collect and process the following types of personal data:

- a) **Identification data:** name, surname
- b) **Contact data:** email address, phone number
- c) **Professional data:** company name, position, professional interest
- d) **Technical data:** IP address, browser type, operating system, access dates and times
- e) **Communications:** messages submitted via contact forms or email

We do **not** intentionally collect sensitive personal data through this website.

4. How Personal Data Is Collected

Personal data is collected when you:

- a) submit a contact or enquiry form
- b) communicate with us by email
- c) browse the website (via technical or analytical tools)

5. Purpose of Data Processing

Personal data collected through this website is used solely for legitimate business purposes, including:

- a) responding to enquiries and communications
- b) providing information about our services and activities
- c) managing professional relationships
- d) improving website performance and user experience
- e) complying with legal or regulatory obligations

Your data will **not** be used for automated decision-making or profiling.

6. Legal Basis for Processing

We process personal data on the basis of:

- a) your consent (where applicable)
- b) our legitimate interests in operating and improving our business
- c) legal obligations under applicable laws

7. Data Retention

Personal data is retained only for as long as necessary to fulfil the purposes for which it was collected, or as required by law.

When no longer required, data is securely deleted or anonymised.

8. Data Sharing and Disclosure

VISIO Architecture Ltd does not sell, rent, or trade personal data.

Personal data may be shared only:

- a) with trusted service providers acting on our instructions
- b) where required by law or regulatory authorities

All such parties are required to maintain appropriate confidentiality and security standards.

9. Data Security

We implement appropriate technical and organisational measures to safeguard personal data against:

- a) unauthorised access
- b) loss or misuse
- c) alteration or disclosure

However, no method of transmission over the internet is completely secure, and absolute security cannot be guaranteed.

10. Cookies and Analytics

The website may use cookies or similar technologies to:

- a) analyse website traffic
- b) improve functionality and performance

Cookies do not allow us to identify individual users personally.

You may disable cookies through your browser settings.

(A separate Cookies Notice is provided)

11. Your Rights

In accordance with the Data Protection Act 2017, you have the right to:

- a) request access to your personal data
- b) request correction or updating of inaccurate data
- c) request deletion of your personal data (subject to legal obligations)
- d) withdraw consent where processing is based on consent

Requests may be submitted by contacting us using the details below.

12. External Links

This website may contain links to third-party websites.

VISIO Architecture Ltd is not responsible for the privacy practices or content of external websites.

13. Changes to This Privacy Policy

VISIO Architecture Ltd reserves the right to update this Privacy Policy at any time.

Any changes will be published on this page and take effect immediately upon posting.

14. Contact Information

For any questions, requests, or concerns regarding this Privacy Policy or the processing of personal data, please contact:

VISIO Architecture Ltd

Email: contact@visio.mu

Website: www.visio.mu

Last updated: January 2026

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COOKIES POLICY

1. Introduction

This Cookies Policy explains how **VISIO Architecture Ltd** (“VISIO”, “we”, “us”, or “our”) uses cookies and similar technologies on the website www.visio.mu.

By continuing to browse or use this website, you agree to the use of cookies in accordance with this policy, subject to your preferences and applicable laws.

2. What Are Cookies?

Cookies are small text files placed on your device (computer, tablet, smartphone) when you visit a website.

They help the website function efficiently, improve user experience, and provide information to the website operator.

Cookies **do not** give us access to your device or personal files.

3. Why We Use Cookies

VISIO uses cookies for the following purposes:

- a) to ensure the proper functioning of the website
- b) to analyse website traffic and usage patterns
- c) to understand visitor profiles and interests at an aggregated level
- d) to improve our services, content, and communication strategies
- e) to better reach our key professional audiences globally

4. Types of Cookies We Use

a) Strictly Necessary Cookies

These cookies are essential for the website to function properly.

They enable basic features such as page navigation and access to secure areas.

These cookies cannot be disabled through our systems.

b) Analytical / Performance Cookies

These cookies help us understand how visitors interact with the website by collecting anonymous and aggregated data, such as:

- a) geographic region of connection (country / region level)
- b) device type and browser
- c) pages visited and time spent
- d) traffic sources

This information helps us measure and improve website performance.

c) Statistical & Demographic Cookies

Subject to consent where required by law, VISIO may use analytics tools that allow the collection of **non-identifying demographic insights**, such as:

- a) **approximate age group**
- b) **gender (sex) categories**
- c) **professional or interest categories** (e.g. architecture, real estate, property development, construction, planning, investment)

This data is:

- a) collected in aggregated form only
- b) used for statistical and strategic analysis
- c) never used to personally identify individual visitors

d) Functional Cookies

These cookies allow the website to remember preferences such as language, region, or previous interactions, in order to enhance user experience.

5. Target Audiences and Legitimate Interest

VISIO Architecture Ltd operates internationally and serves audiences including, but not limited to:

- a) Mauritius and Indian Ocean Islands
- b) Africa (continental scale)
- c) Europe
- d) Asia

Our cookies and analytics tools help us better understand interest from specific professional sectors such as:

- a) property development
- b) real estate and investment
- c) architecture and urban planning
- d) construction and infrastructure

This processing is carried out either on the basis of **user consent** or **legitimate interest**, in compliance with applicable laws.

6. Cookies and Personal Data

Cookies used on this website do not collect sensitive personal data.

Any data collected through cookies:

- a) is anonymised or aggregated
- b) does not allow direct identification of individuals
- c) is processed in accordance with our Privacy Policy

7. Third-Party Cookies

VISIO may use trusted third-party services (such as analytics or performance tools) that place cookies on our behalf.

These third parties may process data in accordance with their own privacy policies and applicable international data protection laws, including GDPR where relevant.

VISIO does not control third-party cookies but ensures that only reputable and compliant providers are used.

8. Cookie Consent and Control

Where required by law (notably in Europe), cookies are used only after obtaining user consent via a cookie banner or settings panel.

You may:

- a) accept or reject non-essential cookies
- b) modify your cookie preferences at any time
- c) disable cookies through your browser settings

Please note that disabling certain cookies may affect website functionality.

9. Changes to This Cookies Policy

VISIO Architecture Ltd reserves the right to update this Cookies Policy at any time to reflect legal, technical, or operational changes.

Any updates will be published on this page and take effect immediately.

10. Contact

For questions relating to this Cookies Policy or the use of cookies on www.visio.mu, please contact:

VISIO Architecture Ltd

Email: contact@visio.mu

Website: www.visio.mu

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